



tokenbox

Privacy Policy

Effective date: May 25, 2018

Introduction

We are TKNBX OU (“**Tokenbox**”, “**Company**”, “**Platform**”, “**we**”, “**us**” or “**service**”), with the official address: Harju maakond, Tallinn, Kristiine linnaosa, Mustamäe tee 44, 10621, Estonia. We guarantee the protection of confidentiality and security of your data. This policy explains how we collect and hold the information about you. We are convinced that you have a right to be aware of our actions regarding the information we may collect and use while you are using our website or service.

Under the General Data Protection Regulation (EU) 2017/676, you have various rights in relation to your personal data. All of these rights can be exercised by contacting us at support@tokenbox.io

Kind of data we collect

We collect four types of data from our Users. The first type of data is Personal information which was received from you directly (“**Personal information**”), the second type of data is non-personal information (“**Non-personal information**”). The third type of data is data which was received from our **partners and services**. The fourth type of data is data which **we collect automatically**.

1. Personal information which we receive when you provide us with it including without limitation the following:

- **Registration and KYC-procedure:** When you visit our website, you do not need exactly to share your personal data. Nevertheless, to start working with the Tokenbox platform you have to create an account by entering your contacts and other information including: your e-mail, password, citizenship, data from documents for [KYC-procedure](#). Also, we collect Internet Protocol ("IP") address, information from you if you correspond with us directly. Pay attention that we collect information when you pose questions to us (it is connected by means of support service or feedback forms);
- **Profile information:** After setting up your account, you may also provide additional information which is placed into public profiles. This information may include the following: pictures, the description of your trading strategy etc. If you wish not to have such information in your public profile, you may not provide it. Also, we collect data which is connected with users' transactions and trading activity

2. Non-personal information which does not allow identifying the individual User. Non-personal information is any information which is connected with the activity of Users on our website or service, their behavior, operating system, type of device, version of browser etc.

3. The information which was received from the third parties includes data from the analytics, advertising, social media widgets and partners. Analytics and Advertising. To track the main metrics which are needed to optimise our marketing activity and UI/UX, we use Google Analytics and other services. Some of our services may suppose the interaction with Users within social media including the Facebook “like” buttons and widgets, such as the “share this” button and so on. These interactions are also analysed within other social

media services (e.g. Twitter, Medium, BitcoinTalk, Telegram, Reddit etc.) . By using these tools, you should be aware that some parts of your personal information may be transferred to third parties. To limit the use of your personal data within social media, please, familiarize with their own Privacy Policy.

The information which we automatically collect:

- **Cookies:** whilst you visit our Service, we send cookies (a text file which contains an alphanumeric string) to your personal computer that identifies your browser and helps you log in quicker and eases your navigation on the Website. A cookie provides us with information about the way you use the Service and allows us to track the time of visit. There are “session cookies” and “persistent cookies”. Session cookies are temporary cookies stored on your device while visiting our website or using our Service, while "persistent cookies" are stored on your device for a certain period after you leave our website or service.
- **Essential Cookies:** Essential cookies are required to provide you with the features or services that you requested. Disabling these cookies will make some features and services unavailable.
- **Performance/Analytical Cookies:** Performance/analytical cookies help us understand how visitors use our service and website. They also help us rate the effectiveness of our advertising campaigns to help us improve them and the content of the Service for those who are engaged in our advertising.
- **Retargeting/Advertising Cookies:** They collect data about your activity and captures your interests so that we can provide advertising that is more relevant to you.
- **Functional Cookies:** We use functional cookies to capture your settings on our Service, to maintain your preferences over time and to recognize you when you return to our service. These cookies help us to personalize our content for you
- **Mobile Identifiers:** we receive the UI of your device and other device information while accessing our Website through your mobile device.

We ensure you that we do not collect any of your Personal Information without your approval.

How we collect personal data

We collect personal data about you in the following ways:

- you provide us with your personal data yourself (e.g. by registering an account or subscribing to our newsletter on the Website; by submitting a query, a request or a (job) application to us; by responding to our surveys; by using our products and services);
- your personal data is provided to us by third parties who are entitled to disclose that information to us;
- we collect your data from public sources (e.g. by examination of public blockchains; from public registries; from your public social media profile);
- we collect your personal data by automatic means (e.g. tracking your use of our websites and mobile applications). See also below in our Cookie Policy how we use cookies and other similar technologies on our Website.

Transfer of personal data to third parties

We share your Personal Data in the instances described below. We also share information with others in an aggregated and anonymous form that does not reasonably identify you directly as an individual.

- Institutions that require KYC;
- Fraud prevention and spam service providers;
- Analytics service providers;
- Hosting service providers;
- Security service providers;
- Advertising partners
- Payment processors;
- Business partners who offer services to you jointly with us, for example, when running a co-sponsored contest or promotion;
- Other third parties which we think can offer you products or services you would enjoy.

Purpose of the data collection

- Operate, maintain and provide the Service;
- Create and manage user accounts;
- Verify the identity of users;
- Contact you about the Service announcements, updates or offers, and send transactional emails related to the Service;
- Respond to user inquiries;
- Provide support and assistance for the Service;
- Personalize content and communications based on your preferences;
- Conduct online behavioral advertising;
- Remember information so that you will not have to re-enter it during your visit or the next time you visit the Website;
- Customize your user experience;
- Provide and monitor the effectiveness of our Service;
- Prevent spam or fraudulent or abusive activity on the Service;
- Serve relevant advertisements;
- Monitor aggregate metrics such as total number of visitors, traffic, usage, and demographic patterns on our website and our Service;
- Diagnose or fix technology problems;
- Improve and enhance our Service;
- Meet contract or legal obligations;
- Conduct transactions and implement trading and investment activity.

Children's privacy

Tokenbox is intended for Users over the age of eighteen (18). If you are under 18, please do not attempt to register for the Service or send any Personal Data about yourself to us. If we discover that we have collected Personal Data from a child under age 18, we will delete that information as quickly as possible and block his account.

Your rights

You have all the rights regarding your personal data. The rights include following:

- Request access to your personal data;
- Obtain a copy of your personal data;
- Correct and rectify inaccurate or wrong personal data;
- Delete your personal data;
- Restrict the analyzing your personal data etc.

Please, note that in some circumstances, we may not be able to fully comply with your request, such as if it is frivolous or extremely impractical, if it jeopardizes the rights of others, or if it is not required by law, but in those circumstances, we will still respond to notify you of such a decision. In some cases, we may also need to you to provide us with additional information, which may include Personal Data, if necessary to verify your identity and the nature of your request.

Changes to the Privacy Policy

The terms and conditions of the Privacy Policy will determine the use of the platform and any information which we collect within Tokenbox platform. We may change this Policy at any time and from time to time. Any revisions to this Policy will be posted on the homepage of our Website. It is your obligation to periodically visit our Website to review any changes that may be made to this Policy. Your continued use of our Services constitutes your agreement to be bound by any such changes to this Policy. Our electronically or otherwise properly stored copies of this Policy are each deemed to be the true, complete, valid, authentic, and enforceable copy of the version of this Policy that was in effect on each respective date you visited the Website.

If you have any questions, please, contact us:

E-mail: support@tokenbox.io

Address: Harju maakond, Tallinn, Kristiine linnaosa, Mustamäe tee 44, 10621, Estonia.